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| Birchills Health Centre | *BIRCHILLS HEALTH CENTRE* |
|  | *23-37 Old Birchills* |
|  | *Walsall* |
| ***Dr A.S. Suri & Partners*** | *West Midlands* |
|  | *WS2 8QH* |
| ***Dr Rebecca SURI*** | *Tel: (01922) 614896* |
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**CQC ID:1-6710068954**

Statement of Purpose

We are a General Medical Services (GMS) Practice offering Primary care services for the diagnosis and prevention of disease. We help patients to manage their health and prevent illness. Our GPs assess, diagnose, treat and manage illness. They carry out screening for some diseases and promote general health and wellbeing. Our GPs act as a patient’s advocate, supporting and representing a patient’s best interests to ensure they receive the best and most appropriate health and/or social care. Our GPs also provide the link to further health services and work closely with other healthcare colleagues. They may also arrange hospital admissions and referrals to other services and specialists and they link with secondary and community services about patient care, taking advice and sharing information where needed. They also collect and record important information from other healthcare professionals involved in the treatment of our patients.

Our GPs are also involved in the education and training of doctors, practice staff and other healthcare professionals.

Location:
The Practice main address is:

**Birchills Health Centre,**

**23-37 Old Birchills,**

**Walsall, WS2 8QH,**

**West Midlands**

**Our Mission Statement**
To improve the health, well-being and lives of those we care for.

**Vision**
To work in partnership with our patients and staff to provide the best Primary Care services possible working within local and national governance, guidance and regulations.

**Our Aims and Objectives**

* To provide high quality, safe, professional  Primary Health Care General Practice services  to our patients
* To focus on prevention of disease by promoting health and wellbeing and offering care and advice to our patients
* To work in partnership with our patients, their families and carers towards a positive experience and understanding, involving them in decision making about their treatment and care.
* To be a learning organisation that continually improves what we are able to offer patients.
* To treat patients as individuals and with the same respect we would want for ourselves or a member or our families, listening and supporting people to express their needs and wants and enabling people to maintain the maximum possible level of independence, choice and control
* To work in partnership with other agencies to tackle the causes of, as well as provide the treatment for ill health and where appropriate involve other professionals in the care of our patients.
* To encourage our patients to communicate with us by joining our Patient Forum, talking to us, participating in surveys, and feeding back and on the services that we offer
* To ensure all staff have the competency and motivation to deliver the required standards of care ensuring that all members of the team have the right skills and training to carry out their duties competently
* To take care of our staff offering them support to do their jobs and to protect them against abuse
* Have a zero tolerance of all forms of abuse.
* To provide our patients and staff with an environment which is safe and friendly
* To operate on a financially sound basis.

**Our Services**
The GMS services provided by our GPs are defined under the Standard Personal Medical Services Contract. These services are mainly split into three groups:

* Essential
* Additional
* Enhanced

**Essential services**
We provide essential services for patients who have health conditions from which they are expected to recover chronic disease management and general management of terminally ill patients. Our core services include:

* GP consultations
* Diabetes clinics
* Coronary heart disease clinics
* Asthma clinics
* Chronic obstructive airways disease clinics

**Additional services**
Our additional services include:

* Child health surveillance
* Vaccinations and immunisations
* Contraceptive services
* Maternity services
* Cervical cytology screening

**Enhanced services**
Enhanced services include:

* Childhood vaccinations and immunisations
* Contraceptive coil fitting (IUD)
* Diabetes Management
* Extended minor surgery
* Minor injury service
* Flu& Pneumonia immunisation *(from time to time, we may run a satellite site of own practice to administer a vaccine session eg on our car park where no vehicles are allowed for the duration).*
* Zoladex Injection
* Depixol & Modicate Injections

**Other services**

* Our Practice also offers services including:
* Child health and development
* Dressing clinics
* Ear wax and syringing
* ECGs (electrical heart trace)
* End of life care
* Epilepsy
* Lung testing (spirometry)
* Medication review
* Men’s health
* Mental health
* Pregnancy testing and contraceptive advice
* Stop smoking support
* Travel advice
* Women’s health
* Phelebotomy

**Non-NHS Services**
Our Practice also provides services which are non NHS and are paid for by the patient. These services include:

* Insurance claims forms
Non NHS vaccinations
Prescription for taking medication abroad
Private sick notes
Pre-employment and HGV medicals
Vaccination certificates

 **Our Staff**

**Registered Manager**

Mr R. Suri

**GPs**

**Dr Avtar Singh Suri** (male)

MBBS (A.I.I.M.S.) DELHI
FPA Obs List  CHS LIST
(Approved under the MH Act 1983)
Registered in Delhi 1972,Registered in UK 1973

Special Interests: Mental Health Medicine, Child Health Surveillance and Immunisation

**Dr Anuradha Muniyappa** (female)

MBChB DRCOG DFSRH
Registered in UK 2006

Special Interests: Family Planning, Child Health Surveillance and Immunisation,Drug Shared care

**Dr Rebecca Suri (female)**

MBBS BSc MA MRCGP
Registered in UK 2006

Special Interests:

Child Health Surveillance and Immunisation. Minor Surgery, Joint Injections, Palliative, Drug Shared care

CQC Information

**Care Quality Commission (CQC)**

The Care Quality Commission (CQC) regulates all health and adult social care services in England, including those provided by the NHS, local authorities, private companies or voluntary organisation. It also protects the interests of people detained under the Mental Health Act.
The CQC makes sure that essential standards of quality and safety are being met where care is provided, from hospitals to private care homes. It has a wide range of enforcement powers to take action on behalf of people who use services if services are unacceptably poor.
The CQC’s aim is to make sure better care is provided for everyone, whether that’s in hospital, in care homes, in people’s own homes or elsewhere. Read more about CQCs vision and values

**Involving patients**

The CQC makes sure that the voices of people who use health and adult social care services are heard by asking people to share their experiences of care services. It makes sure that users' views are at the heart of its reports and reviews. In some cases patients and their carers work alongside inspectors to provide a user's view of services.

**Registration**

By law all NHS providers (such as hospitals and ambulance services) must register with the CQC to show they are protecting people from the risk of infection. The registration system applies to NHS provider trusts (acute, ambulance, mental health and primary care) and the NHS Blood and Transplant Authority.
From October l 2010 all health and adult social care providers must be registered and licensed with the CQC to show they are meeting essential standards of quality and safety. Without registration, providers will not be allowed to operate.

**Enforcement**

The CQC has been given a range of legal powers and duties. It will take action if providers don’t meet essential standards of quality and safety, or if there is reason to think that people’s basic rights or safety are at risk.
The CQC can be flexible about how and when to use its enforcement powers, such as fines and public warnings. It can apply specific conditions in response to serious risks. For example, it can demand that a hospital ward or service is closed until the provider meets safety requirements or is suspended. It can take a service off the register if absolutely necessary.

**Improvement**

The CQC also carries out periodic and special reviews in order to improve health and social care in the UK.
The CQC’s priority is to improve the public’s experience of health and social care.